

LIMITED WARRANTY FOR CUSTOM CABINET CONCEPTS PRODUCTS

This Warranty is extended by Custom Cabinet Concepts ("Custom Cabinet Concepts", "CCC", "We", and "Our") to the original purchaser ("You" and its other forms) of cabinets and other CCC products. This Warranty gives you specific legal rights.

(1) Warranty Coverage: All CCC products are free from manufacturing defects and will remain free from such defects during the Warranty Period.

(2) Warranty Period: Five years from the date of purchase.

(3) Disclaimer of Implied Warranties: The terms of this Warranty provide the exclusive and sole remedy available to You. This Warranty supersedes any other representations and CCC specifically **DISCLAIMS ALL OTHER WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR ANY WARRANTIES ALLEGED TO ARISE FROM COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.** In no event shall any implied warranty imposed by operation of law exceed the shortest applicable Warranty Period under this Warranty or imposed by operation of law.

(4) Warranty Terms: CCC products must not be exposed to variations in ambient environmental conditions, including for example changes in heat, humidity, moisture or dryness including water saturation, or any other sources of moisture, or any other changes in ambient moisture or humidity. No warranty coverage is provided for any conditions, such as expansion and contraction, surface checking or other conditions resulting from such changes in ambient environmental conditions. No Warranty coverage is provided for impact damage, normal wear and tear, indentations, scratches or surface damage caused by failure to protect or maintain material properly. No Warranty Coverage is provided for variations in color, grain, or markings which are ordinary to natural products or which develop over time because of natural processes such as exposure to sunlight. Any damage caused to products during shipping is the responsibility of the shipping company and is not covered under this Warranty.

(5) Warranty Claims: If the CCC product does not conform to the terms of this Warranty, **YOU MUST PROVIDE WRITTEN NOTICE OF YOUR CLAIM WITHIN THIRTY DAYS OF WHEN YOU DISCOVERED THE DEFECT, OR WHEN YOU SHOULD HAVE DISCOVERED THE DEFECT IN THE ORDINARY EXERCISE OF DUE CARE.** You must provide CCC with a reasonable opportunity to inspect or examine the defective or nonconforming product before You undertake any repair, removal, or replacement of the product. Your failure to comply with the requirements of this paragraph will void your Warranty Coverage.

(6) Warranty Remedies: Following notice of any defect and submission of a Warranty Claim by You, CCC, at its sole option and discretion, shall provide conforming product to replace any nonconforming or defective product, refund the purchase price, or the percentage of the purchase price for the nonconforming product equal to the percentage of the Warranty Period remaining when You notified CCC of the defect. In no event shall CCC be liable for any cost or damages

associated with the removal or reinstallation of the product or the cost of removing any fixtures or items of furniture.

(7) Exclusion of Incidental and Consequential Damages: **IN NO EVENT SHALL CCC BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES ALLEGED TO HAVE ARISEN UNDER THIS WARRANTY, OR ALLEGED TO BE OWING DUE TO THE FAILURE TO DELIVER GOODS, OR FROM ANY USE, MISUSE OR INABILITY TO USE THE PRODUCT DUE TO DEFECTS IN THE PRODUCT. IN NO EVENT SHALL CCC'S LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCTS.**



Moisture and Humidity:

CCC products are manufactured to an average moisture content of 6 to 9%. However, due to environmental conditions, the product you receive may vary.

Wood products, will expand and contract with changes in relative humidity (RH). The greater the seasonal change, the greater the potential for movement.

For best results, a temperature range of 45–75 degrees Fahrenheit, and a relative humidity of 35–65%, should be maintained throughout the year. In areas with a wide seasonal variation in RH and temperature, every effort should be taken to adhere to the recommend ranges. Exceeding these ranges can result in unwanted movement and including checking, cracking and warping in some cases.

For further information on relative humidity, moisture and wood, please refer to the AWI Architectural Woodwork Standards – First Edition, October 1, 2009, appendix B, page 453. Note AWI recommends an RH range of 25-55% for wood products.